

## HOW TO BECOME A COOP MEMBER?

Prospective member shall

1. Attend the Responsible Membership Course (RMC) Seminar.
2. Accomplish, sign and submit the Membership Application Form
3. Submit the **Electric Service Application Requirements**.
4. Membership Application must be approved by the Board of Directors thru a Board Resolution.
5. Approved member must be entered in the Master List of Members.

## APPLYING FOR ELECTRIC SERVICE?

### Requirements:

Applying can be easy. Start by **submitting** the following:

1. Your **APPLICATION FORM**, which you may secure from any ZAMSURECO-I offices or you may download at [www.zamsureco1.com](http://www.zamsureco1.com);
2. Copy of **APPROVED ELECTRICAL WIRING PERMIT** (wiring permits can be secured from the office of the building official in your respective city or municipality);
3. Original copies and photocopies of the following documents:
  - **One Valid ID**  
Examples are: Driver's License, SSS, GSIS, TIN Card, Passport, PhilHealth, PRC, Firearm License, NBI Clearance, or Barangay Certificate with picture
  - **Proof of ownership/Occupancy**  
Examples are: Transfer Certificate of Title, Deed of Sale, Certificate of Occupancy
  - **Barangay Clearance**
  - **Proof of Succession** in case the applicant is a Successor of the property sought to be energized
  - **Notarized authorization** from the Owner, in case of a Representative
  - **Proof of right to Occupy**, in case the applicant is a Tenant or Informal Settler  
Examples are: Deed of Sale, Contract of Lease, Waiver or Notarized Authority
  - **Undertaking by the Owner of the Property**, in case the applicant is a Tenant (which you may secure from any ZAMSURECO-I offices)
  - Other **pertinent documents** (pls. refer to List of Electric Service Application Requirements)
4. Final Inspection by the TSD Line Inspector, if necessary
5. Payment of fees and other charges
6. Sign the Electric Service Contract. The contract shall only take effect after the energization of your service
7. Issuance of Membership Certificate and ID Card
8. Issuance of Connect Order
9. Schedule of Energization

## RIGHTS AND PRIVILEGES OF COOP MEMBER-CONSUMERS

- a. To vote during Coop Elections;
- b. To run as director for his district and be elected by the member-consumers;
- c. To attend and participate in Municipal Annual General Membership Assembly (MAGMA) and ARRA;

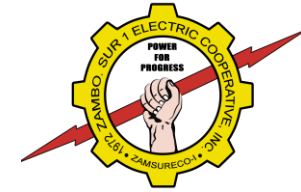
- d. To be accorded courteous, prompt, and non-discriminatory service by the electric service provider;
- e. To be informed of Coop affairs, current status, plans and targets;
- f. To have quality, reliable, affordable, safe, and regular supply of electric power;
- g. To be given a transparent, non-discriminatory and reasonable price of electricity consistent with the provision of R.A. 9136;
- h. To be an informed electric consumer and given adequate access to information on matters affecting the electric service of the consumer concerned;
- i. To be accorded prompt and speedy resolution of complaints by both the distribution utility and/or the ERC;
- j. To know and choose the electric service retailer upon the implementation of Retail Competition; and
- k. To organize themselves as a consumer organization in the franchise area where they belong and where they are served by the distribution utility or as a network of organizations.

## BASIC OBLIGATIONS

- a. To observe the terms of his contract including, among other things, paying monthly electricity bills promptly and honestly;
- b. To allow the faithful and accurate recording of consumption to be reflected in the appropriate device;
- c. To allow the utility's employees/representatives entry/access to his premises for the purposes provided for in Article 29 hereof; (Art. 29 – Obligation to allow inspection, installation and Removal of Electricity Apparatus – Customer shall allow the employees and/or representatives of the distribution utility to enter their premises for the purpose of inspecting, installing, reading, testing, repairing, maintaining, removing, replacing, or otherwise disposing of its apparatus and property, and/or removing the distribution utility's entire property in the event of the termination of the electricity service contract; and for disconnection of service for non-payment of bills or violation of contract (VOC);
- d. To take proper care of metering or other equipment that the electric utility has installed in his premises;
- e. To inform the distribution utility and/or proper authorities of any theft or pilferage of electricity or any damage caused by any person to the electric meter and equipment appurtenant thereto; and
- f. To cooperate with and support programs on the wise and efficient use of electricity.

## REMINDERS

1. Your electric service connection can be disconnected two (2) days after due date, if no payment of power bill has been made/tendered.
2. The Notice of Collection shall also serve as Notice of Disconnection.
3. The bill becomes final if no complaint is received from the customers after 7 days from receipt hereof.
4. Pay your bill to authorized Collection Agents, Deputized Collectors, ZAMSURECO-I Bayad/Collection Centers, or at the ZAMSURECO-I Central Office and Area Offices.
5. In paying your obligations, always present the Notice of Collection to avoid delay.
6. Always demand for an Official Receipt.
7. Never accept any temporary receipt.



**ZAMSURECO-I**

*Zamboanga del Sur I Electric Cooperative, Inc.  
J.S. Alano Street, Pagadian City*



**Responsible Membership Course**

**R M C  
Seminar**

Tel #: (062) 214-1880 / (062) 214-2635, Hotline: 1621

E-mail: [zamsureco1.com.ph](mailto:zamsureco1.com.ph) / [info@zamsureco1.com](mailto:info@zamsureco1.com)

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Facebook: [www.facebook.com/zamsureco1](https://www.facebook.com/zamsureco1)

Twitter: [www.twitter.com/zamsureco1](https://www.twitter.com/zamsureco1)

Multiply: [www.zamsureco1.multiply.com](http://www.zamsureco1.multiply.com)

### GENERAL INFORMATION

ZAMSURECO-I was established on August 25, 1972, which marked the beginning of a historic lifestyle change among the residents of Zamboanga del Sur, as electricity was introduced in this part of the country.

ZAMSURECO-I was incorporated for the purpose of distributing, promoting and encouraging the fullest use of electric service to its area coverage in Zamboanga del Sur.

For years, the Cooperative has been powered by the noble mission of bringing electricity service to every home in every Barangay in Zamboanga del Sur, espousing its credo, "Power for Progress".

The Coop has been a champion of Rural Electrification and countryside development, serving the most remote communities and far-flung barangays, puroks and sitios that private and multi-national companies find too far to service and unviable to venture into.

Now, 39 years later, ZAMSURECO-I serves **92,222** connections in Pagadian City and 24 municipalities in Zamboanga del Sur, with **5,023.123** circuit kilometers of lines energized.

The Cooperative has headquarters at J.S. Alano, St., San Francisco District, Pagadian City with area offices in Switch, Ramon Magsaysay and San Miguel.

### ZAMSURECO-I Profile: As of October 31, 2012

Date organized, registered, and incorporated with NEA	August 25, 1972
Franchise Area Coverage	24 towns (all energized including Don Victoriano, Misamis Occidental, & 1 city of Pagadian)
Number of Barangays	632
Number of Barangays completed including Energized by Solar/other EC	632
Number of Connections Served	92,222
Number of Members	89,923
Number of Substations	6
Number of Districts	9
Number of Directors	9
Category Level	Category A+
Classification	Mega Large

### SUBSTATION LOAD & CAPACITY PROFILE: As of September 2012

Location	Capacity (MVA)	Utilized (KW)	%
Switch, Ramon Magsaysay	5	4,001	80 %
Sandal, Mahayag	5	4,931	99 %
Tiguma, Pagadian	10	6,742	67 %
Balangasan, Pagadian	10	7,954	80 %
San Jose, Pagadian	10	5,387	54 %
Poblacion, San Miguel	5	4,099	82 %

### AREA OFFICES/COVERAGE:

OFFICE	MUNICIPALITIES
Area-I (Switch, Ramon Magsaysay, Zamboanga del Sur)	10 Municipalities: Tambulig, Molave, Mahayag, Dumingag, Josefina, Don Victoriano, Aurora, Ramon Magsaysay, Sominot and Midsalip
Area-II (Pagadian City)	4 Municipalities & 1 city: Tukuran, Labangan, Dumalinao, Tigbao, and Pagadian City
Area-III (Poblacion, San Miguel, Zamboanga del Sur)	10 Municipalities: San Pablo, Guipos, San Miguel, Lapuyan, Margosatubig, Vincenzo Sagun, Dinas, Dimataling, Tabina, and Pitogo

### DISTRICT & COMPOSITION

DISTRICT	COMPOSITION
I	Molave, Tambulig
II	Dumingag, Mahayag, Josefina, and Don Victoriano, Mis. Occidental
III	Midsalip, Sominot, & Ramon Magsaysay
IV	Aurora, Labangan, & Tukuran
V	Pagadian City East – Zone I & II
VI	Dumalinao, Tigbao, Guipos, & San Pablo
VII	San Miguel, Lapuyan, Vincenzo Sagun, & Margosatubig
VIII	Dimataling, Dinas, Tabina, & Pitogo
IX	Pagadian City West – Zone III & IV

### ELECTRIC SERVICE APPLICATION REQUIREMENTS

No.	REQUIREMENTS	CLASSES OF APPLICANTS				
		Owner	Successor	Authorized Representative	Tenant of privately owned premises	Informal Settler
	<b>ERC-MAGNA CARTA &amp; DSOAR:</b>					
1	Valid I.D.	/	/	/	/	/
2	Barangay Clearance	/	/	/	/	/
3	List of Loads	/	/	/	/	/
4	Proof of Succession		/			
5	Notarized Authorization			/		
6	Lease contract or any notarized authorization showing right to occupy				/	
7	Undertaking by the owner				/	
8	Proof of right to occupy					/
	<b>COOP/OTHER GOVERNING AGENCIES:</b>					
9	Responsible Membership Certificate	/	/	/	/	/
10	Plant-a-tree Certificate	/	/	/	/	/
11	Official Electrical Plan	/	/	/	/	/
12	Bill of Materials	/	/	/	/	/
13	Electrical Wiring Permit duly approve by the MEO/CEO	/	/	/	/	/
14	Approved Certificated of Electrical Final Inspection (CEFI)	/	/	/	/	/
15	Current Community Tax Certificate	/	/	/	/	/
16	Photo 1x1 size (both Spouses)	/	/	/	/	/
17	Authorization letter from the property owner in case of passing by another lot/property	/	/	/	/	/
18	Deed of sale in case of newly acquired building/premises	/				/
19	Bill deposit equivalent to estimated one month billing	/	/	/	/	/
20	Membership Fee	/	/	/	/	/
21	Electric Service Fee	/	/	/	/	/
22	Materials & other charges	/	/	/	/	/

### ZAMSURECO-I VISION:

We are a globally competitive, highly innovative, and customer friendly electric cooperative, building the way to socio-economic development and progress by providing efficient, reliable, and affordable electricity service within our franchise area.

### ZAMSURECO-I MISSION:

- To fully satisfy our customers by providing efficient, reliable power supply, excellent customer care, high quality services and products at affordable rates.
- To be a partner of government in fully energizing the country's puroks/sitios contributing to the Government's rural socio-cultural and economic development agenda.
- To be highly competitive through leading services and pricing innovations, capacitating human capital, information technology applications, and excellent customer care service.
- To foster the welfare of employees through continuing education; establishment of reward system; provision of above-industry benefits/incentive; and provision of a safe and favorable working environment.